



Agriturismo Il Vulcano
Voc. Palazzetta, 103
Ripalvella di San Venanzo (Terni)
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RENTAL CONDITIONS

RENTAL AND USE OF LODGINGS

The rented lodging is available to the client in good state, tidy and clean, completely furnished, with a fully equipped kitchen. The Client is requested to undertake the use of this lodging with the care of a good father, and to return it on the agreed schedule in the same conditions as received, tidy and clean, taking care of kitchen cleaning and trash removal. Violation of any of these requirements will cause the loss of the security deposit.

The clients are requested to observe the rules regarding noise, especially during the afternoon (13.30 - 16.00) and night (23:00 to 8:00).

The lodging cannot be devoted to other activities (private parties with live music, etc. ...) different from the carrying of a satisfying holiday, without the prior agreement of the Agriturismo Il Vulcano.

The price includes:

- Furniture
- Cutlery, plates, glasses, cookware and utensils
- Linen (bed linen, bathroom towels and kitchen towels), blankets
- Cleaning accessories
- Electricity, water and gas
- Maintenance of green spaces
- Onsite assistance.

Heating is calculated separately, depending on consumption. Each unit has central heating.

The stay in the accommodation of a greater number of people than expected, will not be allowed without notice and acceptance by the Agriturismo Il Vulcano.

The customer is required to disclose at the time of booking the presence of any pets, indicating their number and size.

Hours:

- The arrival is scheduled from 4:00 to 8:00 p.m. on the appointed day.
 - The departure must be made before 10:00 a.m. on the appointed day. The delay in the departure phase will be interpreted as non-compliance of the rental conditions and therefore be punished with the loss of the security deposit.
- Any delay in the arrival of the customer on the agreed date, for any reason whatsoever, must be communicated to the Agriturismo Il Vulcano as soon as possible.

BOOKING AND CONFIRMATION – SECURITY DEPOSIT - PAYMENT

- Reservations confirmed by phone or online system will be considered valid after payment of a deposit equal to 30% of the total price by bank transfer or postal order
- The balance, in cash, will be paid on arrival on site, at the moment of receiving the keys.
- The deposit of Euro 100 must be paid in cash at the moment of arrival on site. The repayment of this amount will be made at the time of departure, once verified the inventory and condition of the lodging.

For periods of Christmas, New Year's Day, Easter, July-August, or during special events it will be required to pay a deposit of 50% of the total amount at the time of booking confirmation and payment of balance at least 30 days before the date of arrival.

There will be no refund in the case the lodging is not occupied on the agreed date due to delays, strikes, personal reasons or other issues relating to travel, and this also applies to early departures.

If some objects, furniture or utensils, were to be compromised, broken, damaged or in poor condition at the time of arrival, it is essential to immediately inform the staff that will handle repairs as soon as possible.

Customers will be considered responsible for damage caused to property following negligence or misuse of objects, furniture, utensils and accessories during the stay, and the amount of repairs needed will be charged.

The Agriturismo Il Vulcano cannot be held responsible for irregularities and breakdowns in the providing of water, electricity, telephone etc., when they depend from third parties or agencies engaged in public work in the area.

The Agriturismo Il Vulcano will not be held responsible for any thefts to the detriment of customers.

The loss or failure to return the keys will be charged for the amount due for the reconstruction of the entire set of keys lost.

Any dispute which may arise should be resolved on the basis of this contract, and amicably. If no agreement is reached between the parties, the exclusive jurisdiction is of the Court of Orvieto. The applicable law is that in force in Italy.